

# Panasonic®

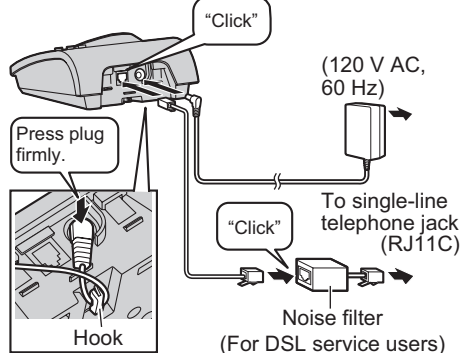
Model No. **KX-TG1032**  
**KX-TG1033**  
**KX-TG1034**  
**KX-TG1035**

## Quick Guide

### Setting up

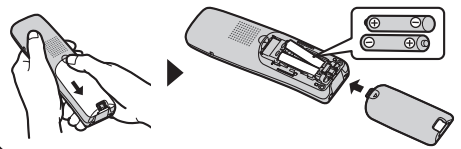
#### Base unit

- Use only the included Panasonic AC adaptor PQLV207 or PQLV219.



#### Handset

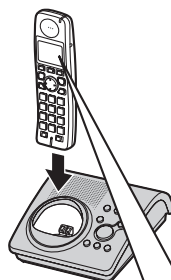
- **USE ONLY Ni-MH batteries AAA (R03) size.**
- **Do NOT use Alkaline/Manganese/Ni-Cd batteries.**
- **Install the batteries in proper order (⊕, ⊖), matching the correct polarity.**



#### Charger

- (120 V AC, 60 Hz)
- Use only the included Panasonic AC adaptor PQLV209 or PQLV219.
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#### CHARGE 7 HOURS



Confirm "Charging" is displayed.



For further information, visit <http://www.panasonic.com/help>

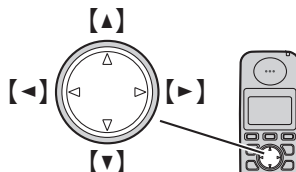
PQQW15571XA FC0107FF2088

## Operating tips

[ ] : shows button names.

### Using the navigator key

Press [▲], [▼], [◀], or [▶] to navigate through menus and to select items shown on the display.



### Adjusting audio volume

Press [▲] or [▼] repeatedly while talking.

## Date and time (Handset)

- 1 [MENU]
- 2 [▼]/[▲]: "Set date & time" → [OK]
- 3 [▼]/[▲]: "Date and time" → [OK]
- 4 Enter the current month, day, and year by selecting 2 digits for each.
- 5 Enter the current hour and minute (12-hour clock format) by selecting 2 digits for each.
- 6 Press [✳] to select "AM" or "PM". → [OK] → [OFF]

## Adding items to the phonebook (Handset)

- 1 [□□] → [MENU]
- 2 [▼]/[▲]: "New entry" → [OK]
- 3 Enter the name (max. 16 characters). → [OK]
- 4 Enter the phone number (max. 24 digits). → [OK]
- 5 [▼]/[▲]: "Save" → [OK] → [OFF]

For further information, visit <http://www.panasonic.com/help> or refer to Operating Instructions.

## Basic operation (Handset)

Feature	Operation
Adjusting the receiver/speaker volume	Press <b>[▲]</b> or <b>[▼]</b> repeatedly while talking.
Making a call using the redial list	<b>[REDIAL]</b> → <b>[▼]/[▲]</b> : Select the desired phone number. → <b>[↶]</b>
Viewing the caller list and calling back	<b>[MENU]</b> → <b>[▼]/[▲]</b> : "View Caller ID" → <b>[OK]</b> → Press <b>[▼]</b> or <b>[▲]</b> repeatedly to select the desired item. → <b>[↶]</b>
Ringer volume	<b>1 [MENU]</b> <b>2 [▼]/[▲]</b> : "Handset settings" → <b>[OK]</b> <b>3 [▼]/[▲]</b> : "Ringer settings" → <b>[OK]</b> <b>4 [▼]/[▲]</b> : "Ringer volume" → <b>[OK]</b> <b>5 [▲]/[▼]</b> : Select the desired volume. → <b>[OK]</b> → <b>[OFF]</b>
Answering call-waiting call (2nd call)	Press <b>[CALL WAIT]</b> when you hear call waiting tone.

## Answering system

Feature	Operation
Auto answer on/off	Press <b>[ANSWER ON]</b> on the base unit.
Recording your greeting message (max. 2 minutes and 30 seconds)	<b>1</b> Press <b>[MENU]</b> on the handset. <b>2 [▼]/[▲]</b> : "Answering device" → <b>[OK]</b> <b>3 [▼]/[▲]</b> : "Record greeting" → <b>[OK]</b> <b>4</b> Speak clearly about 20 cm (8 inches) away from the microphone. <b>5</b> To stop recording, press <b>[OK]</b> . <b>6 [OFF]</b>
Listening to new messages	When the MESSAGE indicator flashes on the base unit, press <b>[MESSAGE]</b> .
Listening to old messages	When the MESSAGE indicator does not flash on the base unit, press <b>[MESSAGE]</b> .
Erasing a message	Press <b>[ERASE]</b> on the base unit during playback.
Using the answering system remotely	<b>1</b> Dial your phone number from a touch tone phone. <b>2</b> After the greeting message starts, enter your remote code. (Default remote code is "111".) • The unit announces the number of new messages. <b>3</b> Follow the voice guidance as necessary.

## Frequently asked questions

Question	Cause/solution
How can I increase handset volume level?	<ul style="list-style-type: none"><li>● Press navigator key <b>[▲]</b> repeatedly while talking.</li></ul>
Why is the conversation noisy or cutting off?	<ul style="list-style-type: none"><li>● Try to relocate the base unit so that distance from location to use the handset will be minimized.</li><li>● Send your unit to service, if your unit has same problem when the handset is next to the base unit.</li></ul>
Can I add another accessory handset to my base unit?	<ul style="list-style-type: none"><li>● Yes, you can add up to 6 handsets (including the handset(s) sold with your own base unit) to a single base unit.</li><li>● To purchase accessory handset (KX-TGA101), please visit <a href="http://www.panasonic.com">http://www.panasonic.com</a> or call 1-800-332-5368. TTY users (hearing or speech impaired users) can call 1-866-605-1277.</li></ul>
Can I keep battery charging all the time?	<ul style="list-style-type: none"><li>● You can leave handset on the base unit or charger anytime. There is no damage to the battery.</li></ul>
How can I answer a call-waiting call (2nd call)?	<ul style="list-style-type: none"><li>● Press <b>[CALL WAIT]</b> when you hear call-waiting tone.</li></ul>

For further troubleshooting information, visit <http://www.panasonic.com/help> or refer to Operating Instructions.

## Quick troubleshooting

### 1 Handset shows:

**"No link to base. Move closer to base, try again."**

Place the handset on the base unit, then check if **"Charging"** is displayed.



**"Charging"** is not displayed.

**"Charging"** is displayed.

Unplug and then plug AC adaptor properly to both the base unit and AC outlet.

**"Charging"** is displayed, now.

**"Charging"** is still not displayed.

Lift the handset, then try again. If handset still shows the same message, try re-registration as explained later in this guide.

Re-registration failed.

Unplug the AC adaptor of the base unit and remove the batteries from the handset, then plug in the AC adaptor and insert the batteries into the handset again. Try re-registration as explained later in this guide.


Re-registration failed.

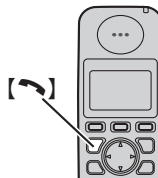
Your telephone may need service. Please visit <http://www.panasonic.com/help> for further troubleshooting.

## Quick troubleshooting

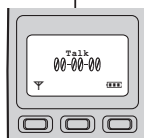
### 2 No dial tone is heard from handset.

Lift up the handset from the base unit or charger.


Press  (TALK) at the handset, then check if the display shows "Talk".

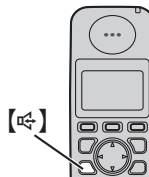


"No link to base. Move closer to base, try again." is displayed.



"Talk" is displayed.

Press  (SP-PHONE), then check if the dial tone is heard from the speaker on the back.



No dial tone

Dial tone is heard.

Try remedy for **1** on previous page.

Check the telephone cord is properly connected to both the base unit and telephone line jack on the wall.

Your telephone may need service when only back speaker provides a dial tone.

Still no dial tone

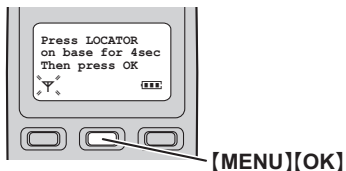
Your telephone may need service. Please visit <http://www.panasonic.com/help> for further troubleshooting.

## Registering a handset to base unit

The included handset and base unit are preregistered. If for some reason the handset is not registered to the base unit, register the handset.

### Handset

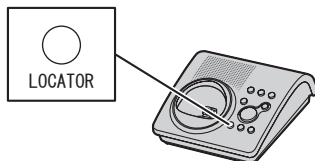
- 1 **[MENU]**
- 2 **[▼]/[▲]**: "Handset settings" → **[OK]**
- 3 **[▼]/[▲]**: "Registration" → **[OK]**
- 4 **[▼]/[▲]**: "HS registration" → **[OK]**



### Base unit

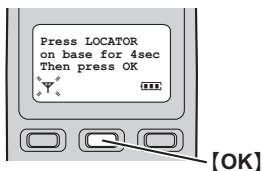
Press and hold **[LOCATOR]** until the registration tone sounds.

- Complete next step within 1 minute and 30 seconds.



### Handset

Press **[OK]**, then wait until a beep sounds and **Y** stops flashing.



For further registration information, visit  
<http://www.panasonic.com/RegisterYourHandset>

# **IMPORTANT!**

## **If your product is not working properly. . .**

### **1 Read this Quick Guide or Operating Instructions**

- If you lost Operating Instructions, you can download at  
<http://www.panasonic.com/help>

### **2 Visit our website:**

**<http://www.panasonic.com/help>**

- FAQs and troubleshooting hints are available.

### **3 Contact us via the web at:**

**<http://www.panasonic.com/contactinfo>**

### **4 Call us at:**

**1-800-211-PANA (1-800-211-7262)**

- Monday - Friday 9:00am - 9:00pm (EST),  
Saturday/Sunday 10:00am - 7:00pm (EST)

To order a replacement battery,  
please call: 1-800-332-5368

Or visit: <http://www.panasonic.com/batterystore>